



Friendly Systems Inc

We Help Build Your Business

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Welcome to another edition of Friendly Systems' Newsletter. We hope this helps keep you informed about us and about the products and services we offer. If you have ideas about what you would like to see in future editions, please let us know.

Business Alerts

We are pleased to introduce Business Alerts, an impressive new MAS module designed to keep you and your personnel in the know. This innovative product utilizes your e-mail system to notify you whenever something significant happens in your database. The notifications that you choose to send can be selected from a series of predefined alerts which, can quickly be tailored to suit your specific needs or you may choose to create custom alerts based on your company's unique needs.

In addition to keeping your staff better informed, Business Alerts can also send e-mail notifications to your customers and vendors. This feature is especially useful for sending past due billing notices, shipping notices, low inventory alerts and more. By acquiring the notification capabilities of Business Alerts, your company can lower business cycle times, dramatically improve employee communication, and allow your customers to enjoy personalized attention with every transaction.

With Business Alerts you can:

- Monitor date and time sensitive events
- Be automatically informed regarding credit holds, inventory thresholds, sales ratios, urgency levels, and priority client transactions
- Create new alerts to fit your company's needs or customize the existing ones
- Merge data into e-mail messages
- Send automated responses to your customers and vendors

Federally Mandated Changes to W2 and 1099 Printing

The federal government has made some changes to the W2 and 1099 forms, as well as magnetic media reporting, effective with the 2001 income taxes. Both MAS and BusinessWorks will be releasing updates soon for these requirements. Customers with current subscription plans will receive them automatically. If you are not on a subscription plan, or have questions about the updates, please contact us.

JOB•OPS

JOB•OPS, the Job Operation & Production System, is an enhancement to MAS for custom manufacturers, job shops, and repair facilities. It integrates Sales Order, Inventory, Purchasing, Bill of Materials and (optionally) Payroll and Scheduling (drag & drop as version 3.60) to provide a smooth workflow from quote to sale to job completion, with accurate cost figures all along the way. JOB•OPS is extremely flexible to handle your way of working.

The JOB•OPS Configurator is a sophisticated, yet user-friendly rules-based configuration engine that runs completely within the MAS Sales Order Entry System, the Configurator is the ideal tool for companies offering customized products and services. Order entry operators can use the system to pose a series of questions to the customer, capture responses, and construct a detailed description, including pricing, and a complete work ticket with instructions, parts and budgets.



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