



# Friendly Systems Inc

We Help Build Your Business

Newsletter

March, 2002

## A Bonnie Welcome!

Friendly Systems is pleased to announce that Bonnie McDaniel has joined our expanding team. Bonnie was awarded the CPA certificate from Georgia after she graduated from Georgia State University, Summa Cum Laude, with a BBA in Accounting. After graduation she worked as a property accountant, cost accounting supervisor and as a financial reporting manager for a large Atlanta-based corporation.

She also has years of experience working for a CPA firm as a business technology consultant, where she recommended, implemented, installed and supported Best's MAS90 and BusinessWorks products.

Bonnie will be available as a trainer to end users of Best's software. Bonnie will also be available for consulting about business systems issues that our customers request. Her broad exposure to many industries and her experience as a user of Best software will add to the depth of talent you have come to rely on from Friendly Systems. Join us in welcoming Bonnie as we strive to "Help You Grow Your Business".

## Best Software Wins Awards

Best Software, Inc. was honored with a prestigious Developer of the Year award by the Software Council of Southern California, at the organization's 2002 Software Industry Awards. Best's entry for the award included the introduction of MAS 200 (the client-server version of MAS 90); numerous upgrades and additional modules for Best Enterprise Suite, including eSalesforce, eExecutive, eCustomer, Enterprise Alerts, Project Accounting and Manufacturing; and the launch of BusinessWorks Gold 2.2, the 32-bit version of the original BusinessWorks product.

Best Software was also honored with a prestigious WebStar Service Award from the Service & Support Professionals Association (SSPA). The WebStar Service Award honors technology companies that deliver the highest quality customer service and technical support via the Web during the preceding year. Nominees are evaluated on a series of rigorous criteria including customer satisfaction ratings, traffic volume, service levels, innovative services and automated systems.

## We're Moving!

The new mailing address for Friendly Systems is:

**2870 Peachtree Road NW, #418**

**Atlanta, GA 30305-2918**

Effective 3/25, our new support phone number is  
**(404) 995-0335**

## Announcing March Amnesty

for Best Customers with Expired ClientCare Plans. During the month of March, Best is offering amnesty to MAS 90 and MAS 200 customers whose ClientCare Subscription Plan expired before October 15, 2001. These customers can renew without late and lapsed years fees, and will receive the newest version of MAS 90 or MAS 200. Their plan date will begin upon the date of renewal and will be one year in duration. Contact Friendly Systems to take advantage of this limited time offer to get on a current ClientCare Subscription Plan today! Please note that this offer does not apply to MAS 90 DOS customers or MAS 90 SCO UNIX Character based customers. This offer may be combined with the current support plan offer expiring March 29, 2002.

## Best Rebates

**StarShip** - For a limited time, when customers purchase StarShip and bidirectional StarShip Link for MAS 90 or MAS 200, they get \$250 back. StarShip & StarShip Link help automate the shipping process for UPS, FEDEX and other carriers, and even write freight charges and tracking numbers back into MAS 90 for you.

**MAS 200 user licenses** - For a limited time, MAS 200 customers get \$500 back when they purchase a MAS 200 additional-user license of 5 or more.

Both rebates expire 3/29/2002.

## Contact Us

Sales

(770) 949-4808

Technical Support

(404) 995-0335

[www.friendlysystems.com](http://www.friendlysystems.com)

