



Friendly Systems Inc

Working Together To Build Your Business

Newsletter

July, 2002

BusinessWorks Gold 3.0

BusinessWorks Gold is a powerful upgrade for the current BusinessWorks system (v12.x and below). This program is a full 32-bit program that incorporates an open database, which allows you to access your BusinessWorks data through outside programs such as Microsoft Access or Excel. The program supports the latest operating systems including Windows 2000, Windows ME and Windows XP.

BusinessWorks Gold offers many new features not available in the current BusinessWorks system. Security has been greatly enhanced to be task specific at the user level. And, no more rekeying invoices that printed incorrectly - you can now reprint invoices at any time. There are also expanded field sizes in all modules to accommodate larger account numbers, vendor numbers, customer numbers, etc.

In the fall of this year, V3.0 of BusinessWorks Gold will be released. This release is offering many major enhancements that can improve your productivity.

Version 3.0 adds the Job Cost Module. A conversion feature is available to convert your current jobs in v 12.0.

A very popular feature is the ability to e-mail forms. You can e-mail purchase orders, sales orders, quotes, etc. Think of the time and postage expense you can save by sending these forms directly from your desktop as soon as you enter it!

Other new features include:

- Multiple customer/vendor contacts
- Unit of measure on PO, SO, quotes and invoices
- Customizable packing list and picking ticket
- User-defined fields in AR, AP and Payroll
- Enhanced lookup features:
 - Look up invoices or sales order by customers PO#
 - Look up purchase orders by the vendor ID.

For more information on all of the features available in BusinessWorks Gold and the soon to be released V3.0 visit www.friendlysystems.com/businessworks.htm.

3.70 Release of JOB OPS to Include Materials Planner

The upcoming JOB OPS Materials Planner will identify what items need to be purchased for stock and for work tickets, and what items need to be made. The Planner's intent is to give a high-level view and control to procurement and manufacturing. Similar to how an interactive MRP system might work, the Planner will make recommendations and allow the user to act on them immediately by generating purchase orders and work tickets.

The JOB OPS Planner will allow for decisions to be made for the following:

- 1) What needs to be procured from vendors (work ticket component demand)
- 2) What needs to be made for stock to fulfill requirements (make to stock work ticket parent demand)
- 3) What needs to be made for other orders to fulfill requirements (make to order work ticket parent demand)

The Materials Planner will be included as part of the base JOB OPS package.

Customer Web Events

Drilling Down Into RMA

July 18 and July 31, 2002 1:00 p.m. EDT

Best Software has added another introductory session on RMA for MAS 90 and MAS 200. Register early to reserve seats at <http://www.placewareforum.com/best-software/>.

Return Merchandise Authorization (RMA) is a new module that provides a means to enter, track and resolve customer returns. This presentation will cover how the common activities surrounding the receiving of returned items from the customer and shipping replacement items back to the customer can be handled. RMA provides for the processing of vendor returns, optional creation of restocking fees, and the ability to analyze RMAs for trends in returns. A live demonstration of the product will follow the feature discussion.



Contact Us

Sales

(770) 949-4808

Technical Support

(404) 995-0335

www.friendlysystems.com